

PURCHASE ORDER TERMS AND CONDITIONS

Products or services are purchased based on the terms and conditions of purchase specified in this order, which shall be binding on all suppliers of products and services of any company of the MAPFRE Seguros Nicaragua S.A. (hereinafter MAPFRE).

The General Conditions of Purchase attached to an order are an inseparable part of the order. Unless MAPFRE's attorneys-in-fact and the supplier sign a contract, the order shall replace and cancel any oral or written communication that previously existed between both parties concerning the subject matter of the order.

1. PRICES

There can be no modification of prices without the prior agreement of the parties.

2. BILLING

➤ All invoices must include our order number and position. The company name and VAT number of the company mentioned in the order must match the details of the invoice's issuer. Otherwise, MAPFRE assumes no liability for non-payment of the invoice.

➤ The invoice must be in MAPFRE's possession within 30 labor days of delivery of the goods or provision of the service.

3. PRINCIPLES OF EQUALITY AND NON-DISCRIMINATION

MAPFRE hereby informs the Supplier that it follows an equal opportunity policy aimed at maintaining work environments that are free from all discrimination based on gender, race, ideology, religion, sexual orientation, age, nationality, disability or any other physical, personal, or social condition and that facilitate work-life balance for all workers.

Furthermore, MAPFRE hereby informs the Supplier that it does not tolerate any type of harassment in the workplace, or any violent or offensive behavior against the rights and dignity of people.

The Supplier is considered to have been duly informed of this policy and undertakes to respect it during the provision of services to MAPFRE

4. SUPPLIER SOCIAL COMMITMENT

The Supplier is aware of MAPFRE's Code of Ethics and Conduct for Suppliers available at:

https://mapfre.sygris.com/reporting/img/mapfre/Comportamiento_Esperado_ENU.pdf

In particular, MAPFRE expects from its collaborators:

- ✓ That they comply with the legislation in force in all their areas.
- ✓ That they act ethically and transparently, rejecting corruption in all its forms, including extortion, bribery and fraud, to gain competitive advantages
- ✓ That they respect universal human rights.
- ✓ That they commit to the brand, image, and reputation of MAPFRE.
- ✓ That they make their activity environmentally friendly.
- ✓ That they provide MAPFRE and its clients with honest treatment and a service of maximum quality.
- ✓ That they protect information and maintain confidentiality in accordance with the MAPFRE guidelines.
- ✓ That they guarantee the safety, health, and well-being of their workers, respecting labor rights.

5. SAFETY, HEALTH, AND ENVIRONMENT

The supplier agrees to comply with MAPFRE's Environmental Policy available at:

<https://www.mapfre.com/media/accionistas-investidores/environmental-policy.pdf>

6. INFORMATIVE CLAUSE ON DATA PROTECTION

The Supplier is informed and consents by signing this document to the processing of personal data provided to it, as well as all those provided to MAPFRE by any other means, including communications and any international transfers of data, all this for the purposes detailed in the Additional Data Protection Information.

If the data provided refer to physical persons other than the SUPPLIER, the latter guarantees to have the former's consent before providing the data, informing them in advance of the data protection terms set out in this document. The SUPPLIER guarantees the accuracy and truthfulness of the data provided, undertaking to inform MAPFRE of any changes to the data provided.

➤ Basic information on data protection:

Responsible party: MAPFRE

Purposes: Management, development, and fulfillment of the contract for the provision of services, comprehensive and centralized management of its relationship with the MAPFRE Group, prevention, and investigation of fraud, having a uniform list of suppliers to which the various entities of the MAPFRE Group can turn to request the services and/or goods that they require in each case, preparation of profiles for the proper development of said contract, and sending the information and advertising on offers of products and services of the MAPFRE Group.

Basis: Execution of the contract.

Recipients: Data may be disclosed to third parties and/or transferred to third countries in accordance with the terms and conditions stated in the Additional Information.

Rights: Users can exercise their rights of access, rectification, deletion, limitation, opposition and portability, detailed in Additional Information on Data Protection.

➤ Additional Information: You can consult the Additional Information on Data Protection at the following link:

https://www.mapfre.com/statics/clausulas/PEDIDOS_2CAPA_PROV-NO-TEC-024_v4.1UK.pdf

You may object to the processing and disclosure of your personal data by the MAPFRE for the purpose of sending information and advertising regarding products and services offered by the MAPFRE or by the different companies in the MAPFRE Group, as well as any third-party entities with which any MAPFRE Group company may have entered into a collaboration agreement, in which case you will not be informed of any discounts, gifts, promotions or other benefits associated with MAPFRE Group customer loyalty programs.

In any event, consent for processing your data for the stated purpose is revocable. The consent given can be retracted at any time and your aforementioned rights can be exercised using the method detailed in the Additional Information on Data Protection included at:

https://www.mapfre.com/statics/clausulas/PEDIDOS_2CAPA_PROV-NO-TEC-024_v4.1UK.pdf